

## Bid Document

<b>Bid Details</b>	
<b>Bid End Date/Time</b>	27-09-2021 16:00:00
<b>Bid Opening Date/Time</b>	27-09-2021 16:30:00
<b>Bid Life Cycle (From Publish Date)</b>	90 (Days)
<b>Bid Offer Validity (From End Date)</b>	60 (Days)
<b>Ministry/State Name</b>	Ministry Of Human Resource Development
<b>Department Name</b>	Department Of Higher Education
<b>Organisation Name</b>	Central Universities Ministry Of Human Resource Development
<b>Office Name</b>	Central University Of Rajasthan
<b>Total Quantity</b>	4
<b>Item Category</b>	Server , Networking/Server Rack , Online Ups-IS:9000
<b>Minimum Average Annual Turnover of the Bidder</b>	7 Lakh (s)
<b>OEM Average Turnover (Last 3 Years)</b>	62 Lakh (s)
<b>Years of Past Experience required</b>	3 Year (s)
<b>MSE Exemption for Years Of Experience and Turnover</b>	Yes
<b>Startup Exemption for Years Of Experience and Turnover</b>	Yes
<b>Document required from seller</b>	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
<b>Past Performance</b>	80 %
<b>Bid to RA enabled</b>	No
<b>Primary product category</b>	Server
<b>Time allowed for Technical Clarifications during technical evaluation</b>	3 Days
<b>Estimated Bid Value</b>	1550000
<b>Evaluation Method</b>	Total value wise evaluation

**EMD Detail**

Required	No
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**ePBG Detail**

Advisory Bank	Bank of India
ePBG Percentage(%)	3.00
Duration of ePBG required (Months).	62

(a). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**Beneficiary:**

Assistant Registrar

Central University Of Rajasthan, Department of Higher Education, Central Universities Ministry of Human Resource Development, Ministry of Human Resource Development  
(Pardeep Kumar)

**Splitting**

Bid splitting not applied.

**MII Purchase Preference**

MII Purchase Preference	Yes
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**MSE Purchase Preference**

MSE Purchase Preference	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

7. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer)of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25%(selected by Buyer) percentage of total QUANTITY.

8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

9. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

## Server ( 2 pieces )

**(Minimum 50% Local content required for MII compliance)**

Brand Type	Registered Brand
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### Technical Specifications

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Bid Requirement (Allowed Values)
Processor	Processor Make	Intel
	Number of Cores per Processor	12, 14, 16, 18, 20, 22, 24, 26, 28, 30, 32, 34, 36, 38, 40, 64, 48 Or higher

Specification	Specification Name	Bid Requirement (Allowed Values)
	<b>Processor Base Frequency (GHz)</b>	2.2, 2.3, 2.4, 2.5, 2.6, 2.7, 2.8, 2.9, 3, 3.1, 3.2, 3.3, 3.4, 3.5, 3.6, 3.7, 3.8, 3.9, 4 Or higher
	<b>Total Cache (L1+L2+L3) (MB)</b>	16.5 - 256.0 Or higher
Motherboard	<b>Maximum number of Sockets available on Server</b>	2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16 Or higher
	<b>Maximum number of Sockets populated with Processors available on Server</b>	2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16 Or higher
Co Processor / GPU	<b>Availability of Co Processor /GPU</b>	Yes, No Or higher
Memory	<b>Type of RAM</b>	DDR4 SDRAM with ECC
	<b>DDR SDRAM Size(GB)</b>	128.0 - 6144.0 Or higher
	<b>DDR NVRAM Size (GB)</b>	0.0 - 1600.0 Or higher
SSD Storage	<b>Type of Interface for SSD</b>	NA
	<b>Total Capacity Offered with SATA SSD (GB)</b>	More than 0.0 Or higher
	<b>Total Capacity Offered with SAS SSD (GB)</b>	More than 0.0 Or higher
	<b>Total Capacity Offered with NVMe SSD (GB)</b>	More than 0.0 Or higher
HDD Storage	<b>Type of Interface for Hard Disk Drive</b>	SAS
	<b>Total Storage Capacity offered with SATA Drive (GB)</b>	More than 0.0 Or higher
	<b>Total Storage Capacity offered with SAS Drive (GB)</b>	More than 3600.0 Or higher
	<b>Total Storage Capacity offered with NL SAS Drive (GB)</b>	More than 0.0 Or higher
RAID	<b>No of RAID Controller Ports</b>	8 Or higher
	<b>Speed of RAID Controller Ports (Gbps)</b>	12 Or higher
Ports & Interfaces	<b>Number of Networking Interface Cards (LAN)</b>	2, 3, 4, 5, 6, 7, 8 Or higher
	<b>Total Number of Ethernet Ports required in Server</b>	4x10G RJ 45, 4x1G
	<b>Number of Single port FC HBA card</b>	0, 1, 2, 3, 4 Or higher
	<b>Number of Dual port FC HBA card</b>	0, 1, 2, 3, 4 Or higher

Specification	Specification Name	Bid Requirement (Allowed Values)
	<b>Number of Quad port FC HBA card</b>	0, 1, 2, 3, 4 Or higher
	<b>FC HBA Speed (Gbps)</b>	8, 16, 32, NA Or higher
	<b>Number of Converged Network Adaptor (CNA)</b>	0, 1, 2, 3, 4 Or higher
	<b>Number of Ports per CNA card</b>	Dual Port, Quad Port, NA Or higher
	<b>CNA Port Speed (Gbps)</b>	10, 25, 40, 50, 100, 200, 0 Or higher
	<b>Length of LC-LC Cable per SFP+ Port (meter)</b>	5, 10, 15, 0 Or higher
	<b>Length of LC-LC Cable per HBA Port (meter)</b>	5, 10, 15, 0 Or higher
	<b>Length of LC-LC Cable per CNA Port (meter)</b>	5, 10, 15, 0 Or higher
Certifications	<b>Certifications/Compliance (OS)</b>	Windows, Red Hat Linux, Suse Linux, Ubuntu
Features	<b>Management Features-1</b>	Remoter power On/ Shutdown of server,, Remote Management of Server over LAN & WAN with SSL encryption through gigabit management port,, Should have virtual Media support with all required licenses., Remote KVM, Server Health Logging, Out of Band Management
	<b>Security Features-1</b>	Secure Boot(Firmware and Bios Level Security), Provision to lock the system on breach, Hardware root of trust/Dual Root of Trust, Server should provide policy based security, Server should provide server intrusion detection,, "Malicious Code Free design" (to be certified by OEM)
Generic	<b>Power Supply Efficiency</b>	Platinum, Titanium, Bronze Or higher
Benchmark	<b>SPEC int_rate_base 2017 for the product (must be available on SPEC dot ORG before evaluation)</b>	More than 134.0 Or higher
	<b>SPEC fp_rate_2017 for the product (must be available on SPEC dot ORG before evaluation)</b>	More than 143.0 Or higher
Warranty	<b>On Site OEM Warranty (Year)</b>	5, 7 Or higher

**Additional Specification Parameters - Server ( 2 pieces )**

Specification Parameter Name	Bid Requirement (Allowed Values)
SATA SSD storage Memory (DDR SDRAM Size(GB)) Expansion Slots Gen 3 (PCIe x16) Processor Description/ Number USB Ports (version 2point0/3point0)	2000 GB or higher 256 GB or Higher 3 or higher Intel Xeon Silver 4214 4 or Higher
VGA/Graphic Port GPU and Graphics Certification/Compliance(Virtualization/Cloud Platform)	Yes Integrated Graphics with on board controller VM ware or HyperV or Red Hat Virtualization or Oracle Virtualization
Cooling System	Appropriate cooling system for the servers is to be provided and installed at the location having cooling power of minimum 24000 btu/hour (2Tons or higher)
Peripherals Accessories	Minimum of 1 x 32" or higher (2560 x 1440) resolution based monitor with internal speakers, Wireless keyboard and Mouse All required accessories should be provided in terms of network cables for both 1G and 10G ports, power cables, CAT6 patch panel of 24 ports or higher, and accessories to mount the servers
Installation and commissioning	Yes. Expenditure in this regard shall be borne by the successful bidder. Electrical and Civil work (if any) for the purpose of completion of work shall be managed by the successful bidder after due permission from the University. Expenditure in this regard shall be borne by the successful bidder. All kinds of network cables, power cables, UPS cables will be supplied and installed by the successful bidder. Work would be deemed completed only after successful trial by the buyer.

\* Bidders offering must also comply with the additional specification parameters mentioned above.

#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Pardeep Kumar	305817,REGISTRAR CENTRAL UNIVERSITY OF RAJASTHAN NH-8, BANDARSINDRI, TEHSIL KISHANGARH DISTRICT AJMER, RAJASTHAN	2	90

#### Networking/Server Rack ( 1 pieces )

(Minimum 50% Local content required for MII compliance)

Brand Type	Registered Brand
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#### Technical Specifications

\* [As per GeM Category Specification](#)

Specification	Specification Name	Bid Requirement (Allowed Values)
Specifications	Type of Server Racks	Portable Racks
	Size of Server Rack Enclosure	42U

Specification	Specification Name	Bid Requirement (Allowed Values)
	Warranty (Years)	3

**Additional Specification Parameters - Networking/Server Rack ( 1 pieces )**

Specification Parameter Name	Bid Requirement (Allowed Values)
Depth Front glass Door Side Panels With Key Locks and Slam Latch Secure Locks	Upto 1200mm Yes. Transparent Toughened Glass Yes Available
Rear split door design Keyboard Tray Sliding and Rotary Shelf For CRT/TFT Display	Yes
Cable channel in rear side for cable management Support cable entry from top or bottom Vertical & Horizontal managers Numbers of Rack trays	Yes Yes Yes 1
Number of Fan For Heat dissipation (nos) Heavy Duty Caster Wheels If yes, then Front Break Options PDU Power Strips	4 Yes Available Available (2 or more)
Accessories Installation and commissioning	All required accessories should be provided to install networking servers/devices on the rack. Yes

\* Bidders offering must also comply with the additional specification parameters mentioned above.

**Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Pardeep Kumar	305817, REGISTRAR CENTRAL UNIVERSITY OF RAJASTHAN NH-8, BANDARSINDRI, TEHSIL KISHANGARH DISTRICT AJMER, RAJASTHAN	1	90

**Online Ups-IS:9000 ( 1 pieces )**

**(Minimum 50% Local content required for MII compliance)**

Brand Type	Registered Brand
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**Technical Specifications**

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Bid Requirement (Allowed Values)
Generic	<b>Rating in KVA (KVA)</b>	5.0 KVA
	<b>Technology</b>	IGBT-PWM with inbuilt isolation transformer
	<b>Input Power</b>	single phase 160V - 260V sinewave,50Hz
	<b>Output power</b>	Single phase 230V +/-1% sinewave 50 Hz
	<b>Backup time (Minutes)</b>	60
	<b>Minimum VAH (VAH)</b>	8193
	<b>Warranty for UPS (Years)</b>	3
	<b>Movable trolley for Batteries</b>	Without trolley but with rack
	<b>Warranty for battery</b>	2
	<b>Degree of Protection</b>	IP21
	<b>Cabling 5 meters for input and out put</b>	With
	<b>Paralleling kit for synchronising</b>	Without
Constructional	<b>Type of Battery</b>	SMF-VRLA conforming to JISC:8702(Pt.I,II&III)
Functional	<b>20% Overload limit for minimum 10 minutes</b>	Yes
	<b>Overall Efficiency (%)</b>	>/=90%
	<b>50% Overload limit for minimum 1 minutes</b>	Yes

**Additional Specification Parameters - Online Ups-IS:9000 ( 1 pieces )**

Specification Parameter Name	Bid Requirement (Allowed Values)
Digital Metering in UPS for AC Input Voltage,Output AC Voltage, Current, Frequency, Battery Voltage and Current	Yes
Indicators for mains presence, Battery charging and discharging, Output Over Load, Low Battery Voltage	Yes
ISO Certification CE Certification	Yes Yes
Warranty for battery Installation and commissioning	3 years onsite replacement warranty Yes

\* Bidders offering must also comply with the additional specification parameters mentioned above.



**Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Pardeep Kumar	305817, REGISTRAR CENTRAL UNIVERSITY OF RAJASTHAN NH-8, BANDARSINDRI, TEHSIL KISHANGARH DISTRICT AJMER, RAJASTHAN	1	90

**Special terms and conditions-Version:1 effective from 04-05-2020 for category Online Ups-IS:9000**

1. Calculation of Minimum VAH based on Back up time  
Minimum VAH requirements would be calculated on the basis of following:  
(VAH Calculation: Battery Voltage x Battery Ah x No. of Batteries = VAH)

UPS Rating	15 Minutes	30 Minutes	60 Minutes	90 Minutes	120 Minutes	180 Minutes	240 Minutes
1 KVA	400 VAH	800 VAH	1600 VAH	2400 VAH	3200 VAH	4800 VAH	6400 VAH
2 KVA	800 VAH	1600 VAH	3200 VAH	4800 VAH	6400 VAH	9600 VAH	12800 VAH
3 KVA	1200 VAH	2400 VAH	4800 VAH	7200VAH	9600 VAH	14400 VAH	19200 VAH
5 KVA	2000 VAH	4000 VAH	8000 VAH	12000 VAH	16000 VAH	24000 VAH	32000 VAH
6 KVA	2400 VAH	4800 VAH	9600 VAH	14400 VAH	19200 VAH	28800 VAH	38400 VAH
7.5 KVA	3000 VAH	6000 VAH	12000 VAH	18000 VAH	24000 VAH	36000 VAH	48000 VAH
10 KVA	4000 VAH	8000 VAH	16000 VAH	24000 VAH	32000 VAH	48000 VAH	64000 VAH
15 KVA	6000 VAH	12000 VAH	24000 VAH	36000 VAH	48000 VAH	72000 VAH	96000 VAH
20 KVA	8000 VAH	16000 VAH	32000 VAH	48000 VAH	64000 VAH	96000 VAH	128000 VAH
30 KVA	12000 VAH	24000 VAH	48000 VAH	72000 VAH	96000 VAH	144000 VAH	192000 VAH
40 KVA	16000 VAH	32000 VAH	64000 VAH	96000 VAH	128000 VAH	192000 VAH	256000 VAH
60 KVA	24000 VAH	48000 VAH	96000 VAH	144000 VAH	192000 VAH	288000 VAH	384000 VAH
80 KVA	32000 VAH	64000 VAH	128000 VAH	192000 VAH	256000 VAH	384000 VAH	512000 VAH
100 KVA	40000 VAH	80000 VAH	160000 VAH	240000 VAH	320000 VAH	480000 VAH	640000 VAH

**Buyer Added Bid Specific Additional Terms and Conditions**

1. **Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
2. Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 3 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.
3. Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
4. **IMPORTED PRODUCTS:** In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
5. Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of Registrar Central University of Rajasthan payable at Kishangarh. After award of contract, Successful Bidder can upload

scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

6. Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of Registrar, Central University of Rajasthan A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.
7. **NET WORTH:** Net Worth of the OEM should be positive as per the last audited financial statement.
8. Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)
9. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 25% of total value.
10. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
11. Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
12. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.
13. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
14. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
15. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
16. Warranty period of the supplied products shall be as given in specifications from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.
17. Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement

indicated in the relevant clause of the bid.

18. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.
19. For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:
  - a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
  - b. Execution certificate by client with order value.
  - c. Any other document in support of order execution like Third Party Inspection release note, etc.
20. Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.
21. **Non return of Hard Disk:** As per Buyer organization's Security Policy, Faulty Hard Disk of Servers/Desktop Computers/ Laptops etc. will not be returned back to the OEM/supplier against warranty replacement.
22. The buyer organization is an institution eligible for concessional rates of GST as notified by the Government of India. The goods for which bids have been invited fall under classification of GST concession and the conditions for eligibility of concession are met by the institution. A certificate to this effect will be issued by Buyer to the Seller after award of the Contract. Sellers are requested to submit their bids after accounting for the Concessional rate of GST.  
Applicable Concessional rate of GST : 5%  
Notification No. and date : Notification No. and date : Notification No. 45/2017-Central Tax (Rate) & Notification No. 47/2017- Integrated Tax (Rate) dated 14/11/2017 dated 14/11/2017 dated 14/11/2017
23. The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price: All Component required for Successful Functioning of Instrument.
24.
  1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
  2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
  3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.
25. **Upload Manufacturer authorization:** Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.
26. Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:
  - i) The Seller fails to comply with any material term of the Contract.
  - ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
  - iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
  - iv) The Seller becomes bankrupt or goes into liquidation.
  - v) The Seller makes a general assignment for the benefit of creditors.
  - vi) A receiver is appointed for any substantial property owned by the Seller.
  - vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.
27. While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

## Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---Thank You---**